


Workshop Caring together, experience the dialogue


'I leave the care to others but still take a part of my husband home.'

Sytze Geursen
Clara Hibma




About Zorgbelang South Holland

- Advocacy
- Support
- Information
- Complaints
- Independence

Features of Zorgbelang South Holland

- Perspective of care recipients
- Independence
- Cooperation
- Patient groups
- Mix of funding



Caregiving




Together

*When I brought him here
Out of my life
Gotten rid of like merchandise*

*Didn't manage to maintain
What had always been so real
In the end turned out to be a fight*

*I couldn't believe
That I, with your help
Now wash and put him to bed
Giving love
Kiss and leave*



*Leaving the care
In my thoughts
Taking him
Back to our home*

Gerrit van Bergeijk

Presentatie

- Motivation
- Methods
- Content workshop
- Outcome and evaluation
- Questions
- Interactive part: theses

Motivation

- CuraMare: type of organization
- Their question to us?



- Pilot training
- Larger project best practice VWS

Methods

- Projectgroup
- Three discussiongroups
- Input workshop
- Organization workshop



Workshop 'Experience the dialogue'

- Progress targeted approach
- Reader and active participation
- Day 1
 - Introductory assignment
 - A good talk
 - A video
 - Basic technique: connecting and in-depth questioning
 - Evaluation



Workshop 'Experience the dialogue'

Day 2

- Group discussions about the reader
- Homework suggestions
- Difficult expressions
- Positively saying no
- Evaluation



Outcome and evaluation

- Final report
- Bycatch
- Summary to participants and MT
- Conclusions and recommendations
- Transferability

Thank you for your attention!

Are there any questions?

Case Report

An elderly woman lives in a nursing home. Her nails have grown very long but her caretakers don't have the time to cut them. When her daughter is visiting one of the caretakers asks if she could cut her mother's nails.

Do you consider this is a normal/acceptable question?

Green if you agree. Red if you disagree.

Thesis 1

Caring together in a nursing home by family and professionals and continuously keeping the dialogue between client, family and professionals active will improve the quality of life of the client

Green if you agree. Red if you disagree.

Thesis 2

Four hours a week of care by relatives should be mandatory in nursing homes.

Green if you agree. Red if you disagree.

Thesis 3

A caring relative will know a client the best. The professional will have to adapt and listen as relatives will (always) know what's best for their loved ones.

Green if you agree. Red if you disagree.

Thesis 4

A nursing home should invest in the triangle relationship between client – family/relatives – professionals by reserving budget for joint workshops and other training courses.

Green if you agree. Red if you disagree.

Question

Who here expects that their children or other family members will care for you once you need a lot of care.

Green if you agree. Red if you disagree.

www.zorgbelang-zuidholland.nl